

ICT / Network Guide

Whitelist

Project Q is a cloud based web system. Some schools utilise aggressive filtering or web cache systems which can interfere with accessing Project Q. It is recommended that your school IT support team whitelist access to Project Q. The URL is <https://my.projectq.co>

Browsers

Every effort is made to ensure Project Q is compatible with all modern web browsers. We recommend a minimum of Internet Explorer 10. Javascript must be enabled.

Mobile Devices

Project Q is designed to be used on desktops although the system will work on most tablet devices. Mobile devices may not have sufficient screen depth to be practical.

Email

Project Q sends email for:

- New Accounts
- Forgotten Passwords
- Messages

Email is sent from the following two email addresses: noreply@projectq.co, reply@mail.projectq.co. Our dedicated email IP address is 198.2.187.127

It is recommended that your school IT support team whitelist our email service to ensure important account and messages are received.